

# WHERE WE ARE GOING AND HOW WE WILL GET THERE



We will continue our commitment to improving patient safety and the experience of care for the people of NSW. This commitment to excellence is reflected in seven strategic priorities for patient safety:

## 1. PATIENTS + FAMILIES + CARERS

We empower patients, families and carers by listening to, respecting and acting in response to their voice and expertise.

## 2. STAFF

We empower staff to speak up for the safety of their patients, families and colleagues.

## 3. GOVERNANCE + COMPLIANCE

We monitor health care organisations to enhance best practice in safety systems.

## 4. PROGRAMS + CULTURE

We foster a commitment in every health care facility to deliver safer care, for every patient, every time.

## 5. VALUE + IMPACT

We are committed to showing the value and benefit of investing in patient safety.

## 6. SYSTEMS IMPROVEMENT + IMPLEMENTATION

We provide tools and techniques for clinicians and their team to improve care for patients.

## 7. DIGITAL + DATA

We will explore how we can provide safer care through understanding data and embracing new technologies.

