

Are you worried

your **child** is getting **sicker**?

If yes... tell someone right away

If you are still worried that your child needs more help you should follow these steps:

STEP 1

Speak to your Nurse or the Nurse in Charge.
Tell them why you're worried and ask them to look at your child.

STEP 2

If you are still worried and want a doctor to look at your child,
ask your nurse to call for a 'Clinical Review'.

STEP 3

If the doctor has seen your child but you're still very worried, call 'REACH' on

KYRAN'S STORY

Kyran was only 6 months old when he died.

His parents saw a worrying change in his condition and told staff how worried they were. Their concerns were not given the attention they should have been given, and Kyran's condition continued to worsen.

"The bottom line is that children and babies don't have a voice. I had to be the voice for Kyran" said his mum.

Patients and their families know themselves better than anyone. Listening to their concerns can prevent devastating outcomes.

We will continue to support all parents, grandparents and families to "raise your hand".

Thanks to Grant and Naomi Day for allowing the CEC to use the story of their late son Kyran



The R.E.A.C.H program was developed by the NSW Clinical Excellence Commission.