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Before you begin to examine the local safety culture you might find it helpful to reflect on where you are starting from.

These questions can help inform your decision to undertake work around improving the team safety culture and undertaking the safety culture survey0:

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| * What areas present the biggest opportunity for improvement? | |
| * Where can you have early success that will help guide the work? | |
| * Do you have formal leadership support for improving your team’s safety culture? | |
| * Do you have informal leadership support for improving your team’s safety culture? | |
| * Are you encouraged to report issues related to patient safety? | |
| * Do you feel safe speaking up if you see or hear something that concerns you? | |
| * Is it easy to ask questions if there is something you don’t understand? | |
| * How is information shared in your work area? Is it posted or introduced in staff meetings? or given to a few people who pass it on? | |
| * How do people respond to near-misses and errors in your work area? |
| * Do you discuss past events and work to prevent the same thing from happening again? |
| * How does your team manage disagreement? Do you work together to solve problems? |
| * What do you do to welcome new team members? |
| * When you and your team have had a challenging but rewarding day, how do you celebrate or acknowledge a job well done? |
| * What helps you to do your best work? |
| * How do things like stress and workload affect your work? Do others share the workload and help each other out? |

0 BC Patient Safety & Quality Council, Culture Change Toolbox <https://bcpsqc.ca/resource/culture-change-toolbox/>